

TREATMENT ADHERENCE

A. DEFINITION:

Treatment adherence counseling is the provision of counseling or special programs to ensure readiness for, and adherence to, complex HIV/AIDS treatments by nonmedical personnel outside of the medical case management and clinical setting.

B. GOALS

To provide guidance to PLWHA regarding the management of ART adherence.
To support and assist PLWHA in achieving viral load suppression.

C. SERVICES:

Assessment of patient understanding of disease state, medication indication, benefits of medication, side effects, medication storage, medication administration, patient instructions and education to improve client knowledge and medication compliance.

D. QUALITY MANAGEMENT:

Program outcome: 75% of clients participating in Treatment Adherence services will demonstrate a decrease in viral load.

Indicators: Number of clients that demonstrate decrease in viral loads.

Service Unit(s): Viral load results in client chart and CAREWare

PHOENIX EMA TREATMENT ADEHERENCE STANDARD OF CARE
 Revised by Collaborative Research, LLC

Updated JULY 2015

Standard of Care	Outcome Measure	Numerator	Denominator	Data Source	Goal/Benchmark
Assessment of patient understanding of disease state, medication indication, benefits of medication, side effects, medication storage, medication administration, patient instructions and education to improve client knowledge and medication compliance.	Clients participating in Treatment Adherence services will demonstrate a decrease in viral load.	Number of clients with a decreased viral load	Number of clients enrolled in Treatment Adherence services.	Client Charts CAREWare	75% of clients participating in Treatment Adherence services will demonstrate a decrease in viral load.