

FOOD BANK/HOME DELIVERED MEALS

A. DEFINITION:

Food Bank/Home-Delivered Meals includes the provision of actual food and/or vouchers to purchase food.

B. GOAL(S): Clients accessing service show a maintained/improved nutritional state.

C. SERVICES:

This category includes the provision of actual food and/or food vouchers for clients who have been assessed to have a nutritional support need by a licensed Registered Dietitian as outlined in the EMA's Medical Nutrition Therapy service category.

D. QUALITY MANAGEMENT:

Program outcome: 50% of clients accessing food vouchers show a maintained/improved nutritional state.

Indicators:

- Number of requests completed for food vouchers
- Number of approved requests for food voucher program

Service Unit(s): Number of food vouchers in CAREWARE

Standard of Care	Outcome Measure	Numerator	Denominator	Data Source	Goal/Benchmark
A written record of food card distribution will be maintained.	A written record of food card distribution will be maintained.			Written food card log will be maintained to support information entered into CAREWARE.	100% of all food cards distributed to clients will be recorded in food card log maintained by provider.
Service provider provides counseling to client related to access to other community resources for nutritional support	Planning sessions occur with clients regarding alternate source investigation for food bank/home-delivered meals.	Number of clients with alternate food sources session	Number of food clients	Client Chart CAREWARE	90% of charts document planning sessions with client regarding food source investigation.
Clients receiving food cards have at least one (1) documented medical visit within 6 month period of measurement year.	Clients show medical visit and retention of medical care	Number of clients with documented medical visit within 6 months of measurement year	Number of food clients	Client Chart CAREWARE	90% of clients receiving food cards have at least one (1) documented medical visit within 6 month period of measurement year.
Clients accessing food vouchers show a maintained/improved nutritional state	Clients accessing food vouchers show a maintained/improved nutritional state	Number of clients who show a maintained/improved nutritional state	Number of food clients	Client Chart CAREWARE	50% of clients accessing food vouchers show a maintained/improved nutritional state