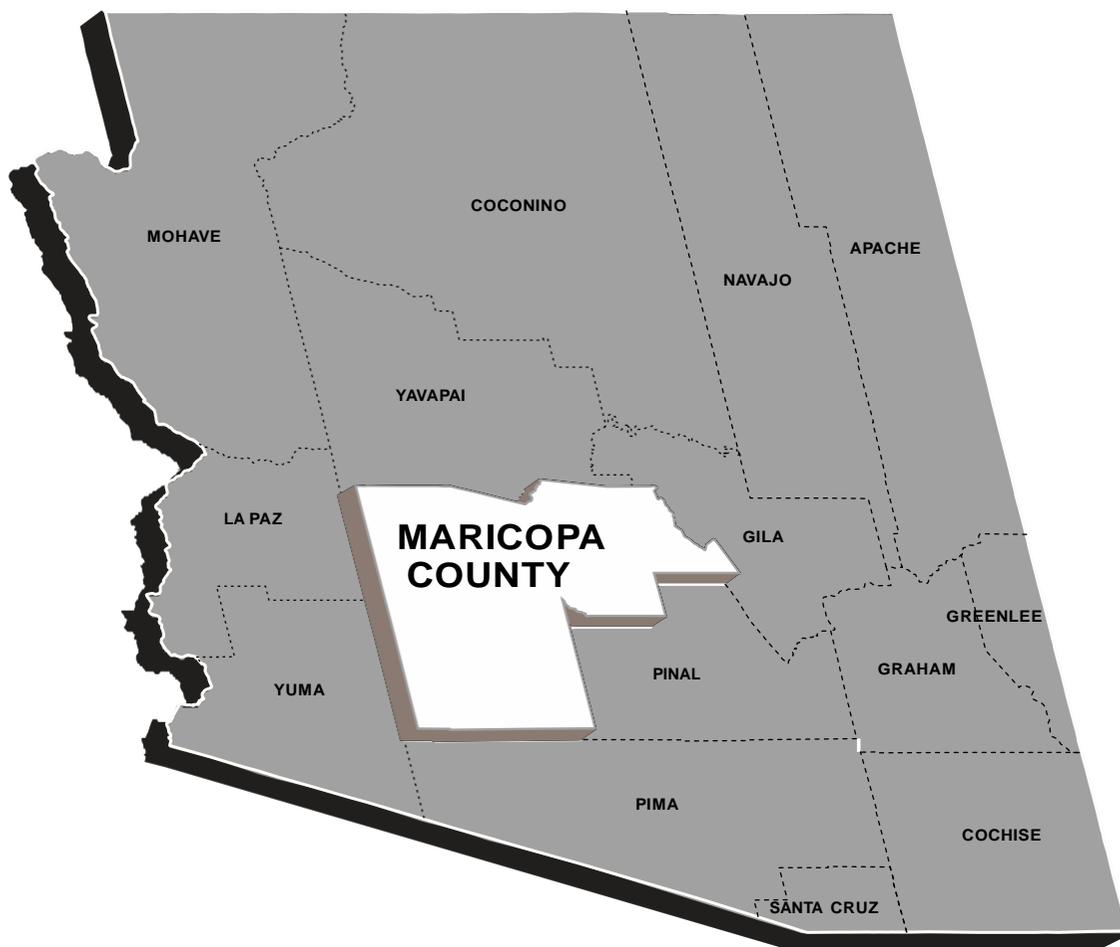


Risk Management Annual Report

Fiscal Year Ended June 30, 2013



Maricopa County, Arizona

maricopa.gov

**MARICOPA COUNTY
RISK MANAGEMENT ANNUAL REPORT
FISCAL YEAR 2012-2013**

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Executive Summary

RISK MANAGEMENT ANNUAL REPORT EXECUTIVE SUMMARY

Presented herein is the *Maricopa County Risk Management Annual Report for the fiscal year July 1, 2012 through June 30, 2013.*

This report contains summaries of the fiscal year's losses and costs for Maricopa County's (County) auto liability, auto physical damage, general liability, medical malpractice, property damage, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment exposures. This report, along with ongoing quarterly reports to County departments during the year, are intended to assist departments in recognizing the nature and extent of their losses to implement and improve their loss control and prevention programs.

Structure and Mission

As of June 30, 2013, the Risk Management Department (Department) completed its **32nd year** administering the County's self-insurance program. Risk Management's mission is to provide claims management, safety and loss control consultations and training, environmental consultations and insurance coverage services to Maricopa County departments, districts, and Trust members so they can reduce or eliminate loss. The vision is to be recognized as a leader in Risk Management, and relied upon for a County-wide risk management philosophy and culture. Risk Management's primary activities are:

- Risk consulting
- Insurance procurement above self-insured retention levels
- Maricopa County Self-Insured Risk Trust Fund management and financing
- Administration and monitoring of third party administrators adjusting workers' compensation and unemployment claims
- Investigation and disposition of casualty and property claims and lawsuits
- Safety training, reporting, and compliance
- Loss control programs
- Environmental investigation, remediation, and reporting
- Contractual indemnification and insurance requirement language standards and review.

The Department is divided into four operating divisions: Claims, Safety, Environmental, and Administration. Highlights for each division are included herein. The Department strives to accomplish its mission with assistance and direction from the Maricopa County Board of Supervisors, the Maricopa County Self-Insured Risk Trust Fund Board of Trustees, and the County Manager. The Director of Risk Management reports to the County Manager.

Self-Insured Trust Fund

Arizona Revised Statute (ARS) § 11-981 authorizes the County to self-insure, or procure insurance from any insurer authorized by the State of Arizona Department of Insurance, or both. Insurance (defined in Title 20 ARS) includes, but is not limited to: auto liability, auto physical damage, general liability, medical malpractice, property, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment insurance.

Upon establishment of the self-insurance program, the County is required to designate a Risk Trust Administrator (Director, Risk Management), and establish a trust. The Risk Trust is funded by an allocation of funds from General Fund and Non-General Fund departments and Special Districts, or such other funding techniques permitted by State statute and authorized by the Risk Trust's Board of Trustees.

A Board of Trustees assists Risk Management to coordinate the Risk Trust's activities and affairs. Trustees, United States citizens and residents of Maricopa County, are appointed by the Maricopa County Board of Supervisors (BOS) and the County Manager. During Fiscal Year FY12-13, the following individuals were members of the Board of Trustees:

<u>Trustee District/Appointment</u>	<u>Trustee</u>
BOS District One	Les Clark
BOS District Two	Joel Sterrett, Chair
BOS District Three	Thomas Katsenes
BOS District Four	Steven Beeghley
BOS District Five	Rey Valenzuela
BOS Chairman	BOS Chairman
County Manager	Shelby Scharbach

FY12-13 Results

During the three year period of FY10-11 through FY12-13, the Risk Trust's assets decreased \$26,415,081, or 41.5% from \$63,644,422 to \$37,229,341. During the same period, the Trust's liabilities decreased \$54,829,700, or 41.09%, from \$133,427,607 to \$78,597,907. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

There was significant claim activity that occurred in FY12-13. The County had a substantial claim payment for a claim that occurred in 1993 related to a dam break that has been in litigation for twenty years. The amount of the claim payment was \$23.7 million with the Flood Control District paying \$19.1 million and the Risk Trust paying \$4.6 million. In addition, the Maricopa County Special Health Care District separated from Maricopa County and the District's open claims liability of \$15,971,908 was transferred to the Special Health Care District.

Cost of Risk

Cost of Risk is a comparison of the Risk Management program and costs of claims and claims related expenses to the County's overall expenditures or budget in the fiscal year. The effectiveness of a risk management program can be reflected in this comparison since the cost of a risk management program includes paid claims (amounts paid in the fiscal year without regard to the year the claim arose), insurance premiums, safety and loss control programs, and operational and administrative expenses, against the total County's expenditures or budget. For FY10-11, the Cost of Risk was 1.00%, and increased in FY12-13 to 2.60%. Risk Management's commitment is to maintain this measure at or below 2%. However, FY12-13 had a payment for a very large claim which created much higher Risk Management costs than in prior years.

Claims and Premiums	ACTUAL FY10-11	ACTUAL FY11-12	ACTUAL FY12-13
Auto Liability	\$571,090	\$1,073,578	\$1,118,666
General Liability	\$4,657,481	\$3,884,430	\$30,360,856
Medical Malpractice	\$178,350	\$4,706,365	\$1,792,431
Environmental Liability	\$0	\$1,633,492	\$923,382
Property/Auto/Enviro Prop Damage	\$670,842	\$75,589	\$933,185
Workers' Compensation	\$5,527,232	\$4,441,728	\$4,029,811
Unemployment	\$1,315,009	\$1,608,813	\$611,145
Premiums	\$3,788,533	\$3,766,441	\$4,193,677
Subtotal	\$16,708,537	\$21,190,436	\$43,963,153
Other Expenses			
Legal Expenses	\$4,193,937	\$7,467,154	\$6,806,458
Actuary Fees	\$44,400	\$55,980	\$64,756
Broker Fees	\$59,000	\$59,000	\$59,000
Consulting and Management Fees	\$69,790	\$41,991	\$13,775
Claims Administration Service Fees	\$656,260	\$759,000	\$611,665
Workers' Compensation Taxes	\$518,609	\$408,091	\$447,572
Administrative	\$2,346,738	\$2,280,774	\$2,359,384
Subtotal	\$7,888,734	\$11,071,990	\$10,362,610
Total Risk Management Costs	\$24,597,271	\$32,262,426	\$54,325,763
Total County Expenditures	\$2,486,658,082	\$2,446,649,088	\$2,086,503,506
TOTAL COST AS A PERCENTAGE OF COUNTY EXPENDITURES	1.00%	1.32%	2.60%

- Notes:
1. Paid claims represents the amount paid in the fiscal year regardless of occurrence date and does not include Reported But Not Paid (RBNP) or Incurred But Not Reported (IBNR) reserves.
 2. Amounts as valued for the period through June 30, 2013, as reported in the Advantage Financial System.
 3. County expenditures do not include internal service funds per Internal Audit recommendation.
 4. Risk Management costs include Maricopa Special Health Care District through November 2013. County expenditures include prorated expenditures through November 2013.

Acknowledgments

The Risk Management Department would like to thank the Maricopa County Board of Supervisors, Elected Officials, County Manager, Deputy County Manager, Chief Financial Officer, Self-Insured Trust Fund Board of Trustees, County departmental management and all County employees and volunteers for their demonstrated interest in reducing claims and lawsuits, and their commitment to safety.

Respectfully submitted,



Pauline Hecker
Director, Risk Management

And the entire Risk Management Staff

Notes: For presentation purposes only, the dollar amounts and associated percentages in all of the charts and tables presented herein, have been rounded to the nearest whole dollar or percent.



Claims Division

CLAIMS
DIVISION

CLAIMS DIVISION

The Risk Management Claims Division is staffed with two senior adjusters, two adjusters, and three administrative employees. The Division is committed to reducing Maricopa County's cost of risk through prudent claim and litigation management arising from the County's employee, auto, property and liability exposures. The Division also manages the County's workers' compensation and unemployment claims through two third-party claim administrators.

Claims and lawsuits are investigated, evaluated and then either denied or resolved via litigation or settlement. Litigated matters are assigned to either in-house counsel within the County Attorney's Office or outside counsel pursuant to contract. Thereafter, the Division manages the assigned attorneys to minimize expense and obtain expeditious and fair resolutions.

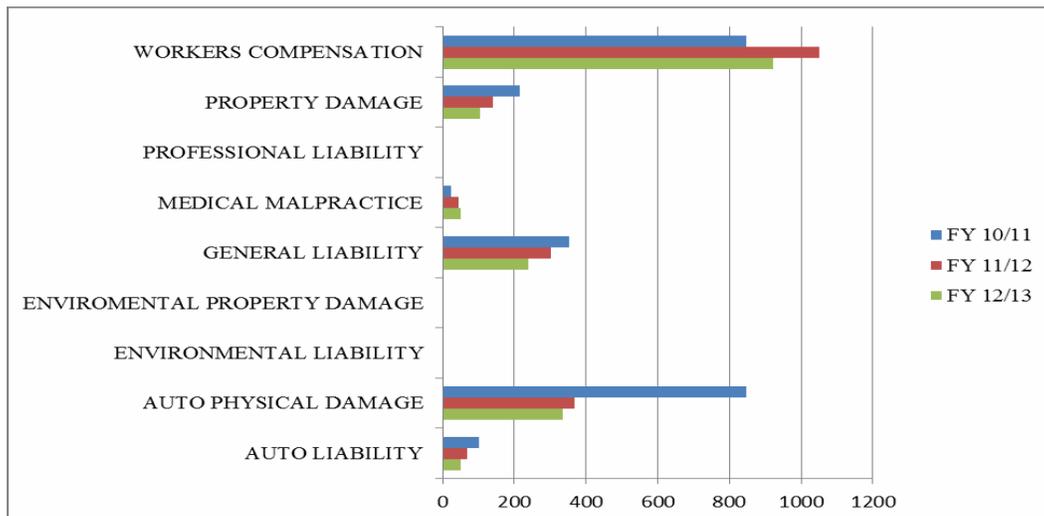
The Division also manages the Subsequent Remedial Measures Program, the purpose and intent of which is to assist departments in (1) identifying the root cause(s) of events which have precipitated a Notice of Claim and/or lawsuit against Maricopa County and its employees, agents and volunteers, and (2) formulating a subsequent remedial measures plan designed to mitigate future claims and/or lawsuits arising out of the same or substantially similar root cause(s).

The Division also manages the Roundtable Program for high exposure and other sensitive claims. This program provides the Division, the defendant departments and employees, agents and volunteers, and defense counsel with the formulation and critical review of litigation tactics, strategies, and related evidentiary issues.

Fiscal Year 12-13 Summary

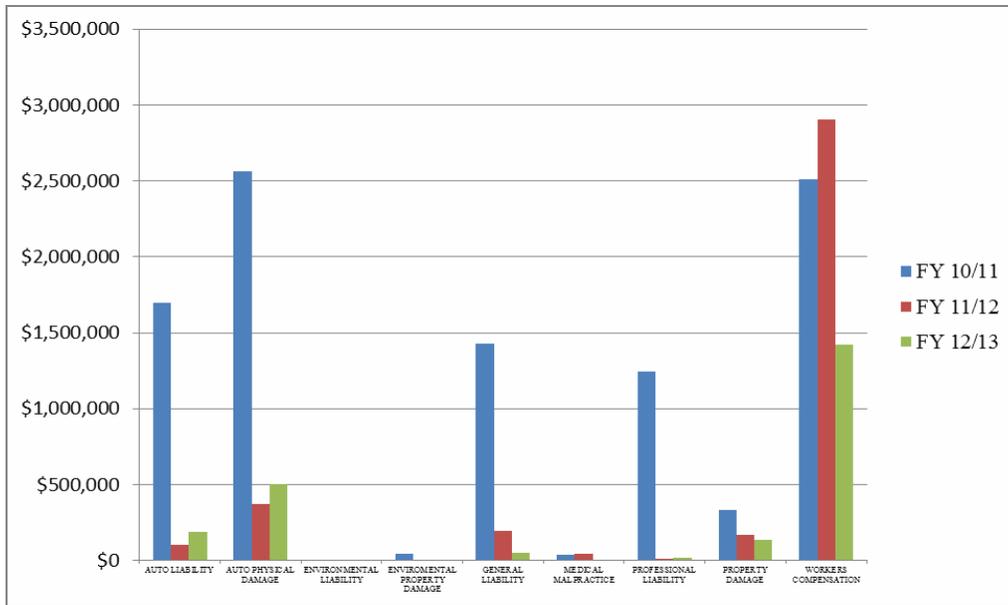
In Fiscal Year (FY) 12-13, the Division managed 1,708 new workers' compensation, auto liability, auto physical damage, general liability, environmental liability, environmental property damage, professional liability, medical malpractice, and property claims, a decrease of 861 claims, which is a 33% decrease from FY11-12.

CLAIM COUNTS BY FY



For all such claims and lawsuits, the Division paid \$2,320,460, a decrease of \$480,349, which is a decrease of 17% from FY11-12.

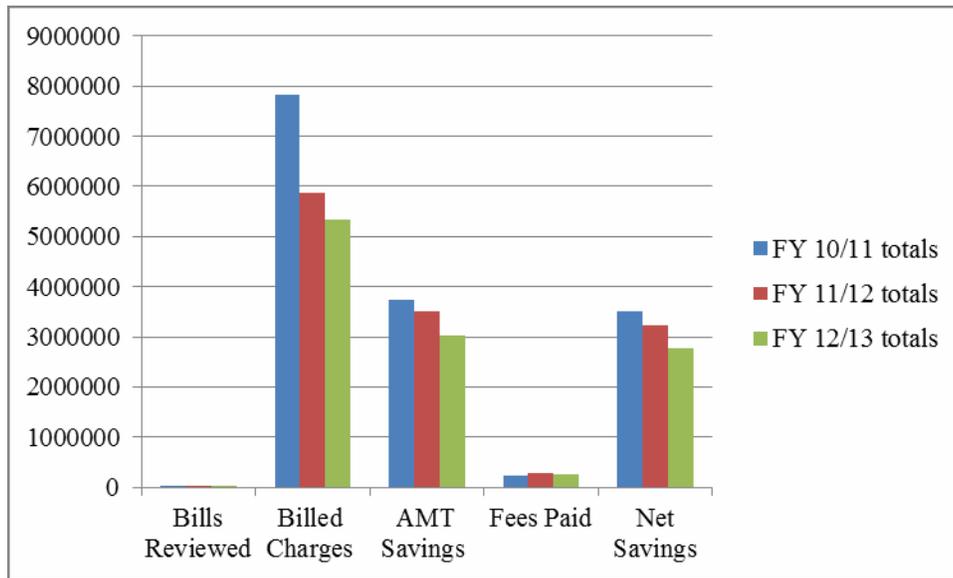
PAYMENTS MADE BY FY



The Division also provided the following services to County departments and districts:

- Management of the County's third-party workers' compensation claim administrator that adjusts employee workers' compensation claims. In FY12-13, 921 new workers' compensation claims were re-opened or filed by County employees, a decrease of 522, which is a decrease of 36% from FY11-12. In addition to claim adjusting, Risk Management's vendors conduct bill/invoice reviews and apply available discounts when injured County employees utilize a Preferred Provider Organization (PPO) (a medical services network). In FY12-13, the County realized a net savings of \$2,764,098, which equates to a 48% savings from billed charges.

ADVANTAGE BILL REVIEW



- Recovery of \$225,923 in subrogation on liability claims against third parties, and \$3,044 in subrogation on workers' compensation claims.
- Consultation services to departments concerning coverage, exposures, perils, risk management issues, and pending claims and litigation.
- Review of indemnity and insurance requirements for County contracts.
- Oversight of vendors and contractors providing Risk Management services, auto and property appraisals, auto repair and structured settlement services.
- Coordination of claim adjusting and recovery from the County's property, aviation and crime insurance policies, as well as from the County's excess liability and medical malpractice insurers.
- Maintenance of the database to track and monitor County volunteers for purpose of workers' compensation and Risk Trust liability coverage. To date, over 130 programs and over 4,900 volunteers have been identified and included within the database. The volunteer program continues to grow. In FY 12-13 the County added 900 volunteers to its roster.



Safety Division

**SAFETY
DIVISION**

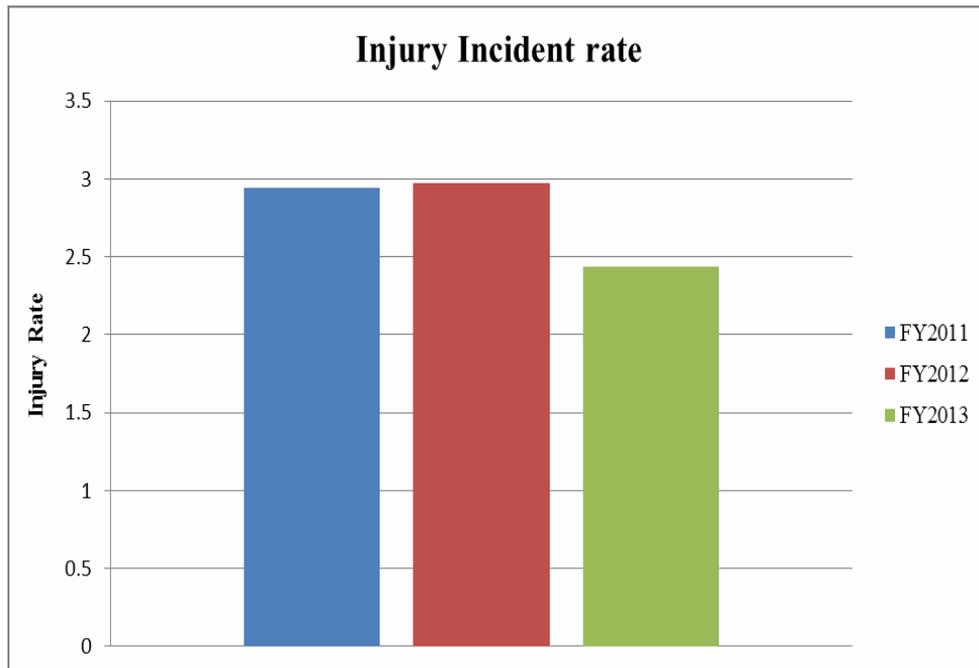
SAFETY DIVISION

The focus of the Risk Management Safety Division is collaborating with other departments County-wide to innovatively develop safety programs to assist in meeting strategic goals. Risk mitigation, loss reduction and compliance are achieved by interaction with departments utilizing a variety of proven safety strategies reducing negative outcomes and increasing productivity. Our goal is to mitigate exposures thus minimizing preventable injuries and accidents. Our road map to success is a four-step process:

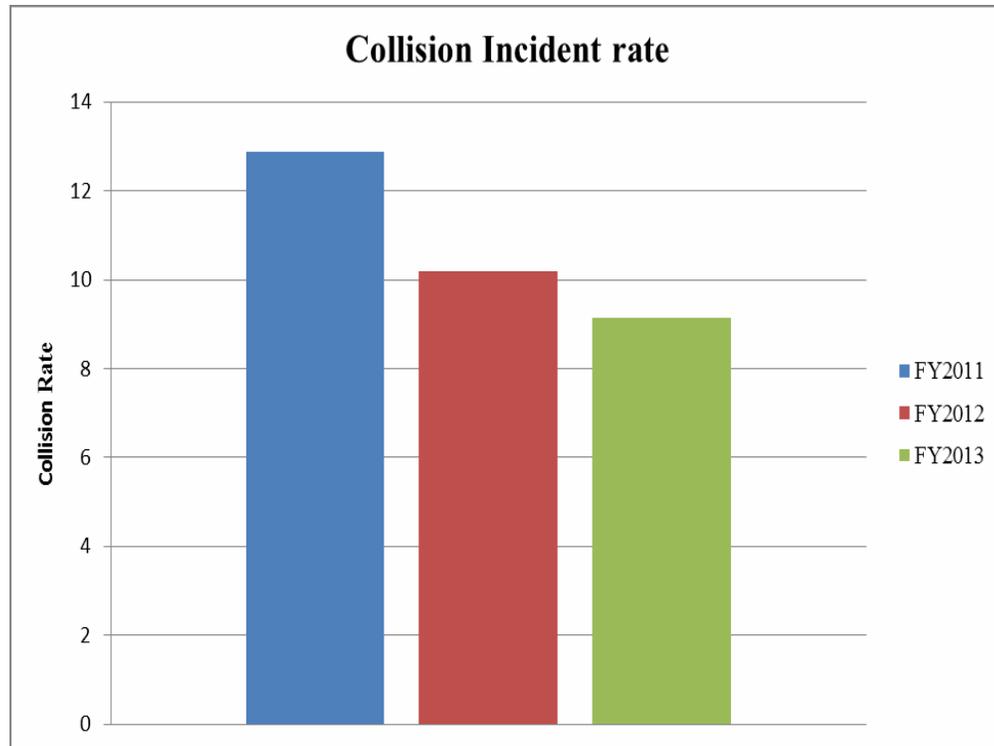
1. Obtain management's support of County safety policies.
2. Train employees in safe work practices and safety/hazard awareness and identification.
3. Identify potential risks and develop safer, less risky alternatives to accomplish the task or process.
4. Maintain an effective, comprehensive and compliant accident/incident control program.

This four-step process and the cooperation of the various departments have been instrumental in reducing injuries and vehicle accidents. Two examples of continually improving departmental safety performance are the Injury Incident Rate and Vehicle Collision Claims as noted below.

In FY2013, workers' compensation data realized an overall decrease of 45 recordable injuries. There were 279 injuries in FY2013 versus 324 injuries in FY2012. The injury incident rate has been in a steady decline over the past three years. The County's overall rate reduction from FY2011 to FY2013 was 0.17 with a total injury severity (cost) reduction of \$398,855.40, which is FY12, \$1,818,221.40 minus FY13, \$1,419,366.00.



This previous fiscal year also realized an overall decrease of 24 vehicle collision claims, (236 vehicle collisions in FY2013 versus 260 vehicle collisions in FY2012). The collision incident rate has maintained a steady decline over the past three years. The County's overall vehicle collision incident rate reduction from FY2011 to FY2013 was 3.74.



The Risk Management Safety Division offers a total solution for safety awareness and safety compliance training. We will continue partnering with all County departments to reduce the injury incident rate and collision incident rate utilizing the following Safety strategies:

Risk Management Safety Training

- **SafeStart:** In 2013 the Risk Management Safety/Environmental Divisions, qualified SafeStart Instructors, completed first phase training for 388 employees from both Flood Control and MCDOT.
- **Road Builder:** The Maricopa County and Gateway Community College's Road Builder Heavy Equipment Certification Program graduated three (3) County employees in 2013. This includes one student who also completed his AS degree in Heavy Equipment Operation. Since its inception, 22 County employees have graduated from this program.

Maricopa County Vehicle & Equipment Use Program (VUP): The job of keeping hundreds of County employees trained, qualified and authorized on over 40 types of equipment is a difficult task. County Departments such as Maricopa County Department of Transportation (MCDOT), Flood Control District, Waste Resources and Recycling Management and Maricopa

County Sheriff's Office have joined together with the Safety Division to develop and implement a Vehicle Use Permit (VUP) program to manage this training.

On-Site Safety Training Programs: Due to staffing issues, not all departments can send employees to off-site training, thus the Safety Division provides training at employee worksites focused on the needs of the department. This training can be task or program specific or targeted to re-educate employees in safe procedures. Targeted training often addresses an increase in accidents or near misses.

Examples of targeted training include:

- Personal Protective Equipment--unique to more hazardous activities, such as fall protection.
- Heat Stress Awareness--for employees working outside during summer months.
- Safe Lifting and Back Injury Prevention.

Examples of routine training offered at multiple locations to accommodate the scheduling needs of departments include:

- Defensive Driving
- Hazard Communication
- Bloodborne Pathogen Awareness
- Fire Extinguisher Awareness and Emergency Evacuation
- CPR and First Aid

Provisions for departments to provide their own training due to 24-hour operations are:

- Train-the-Trainer programs for Animal Care and Control Department
- Slips, Trips and Falls
- Hazard Communication

Commercial Driver's License (CDL): Several County employees are required to drive commercial vehicles to perform their duties at the County. These employees require specialized training and a CDL from Motor Vehicles to drive these vehicles. In order to minimize department down time, the Safety Division's Fleet Safety Consultant provides on-site programs. These include:

- Providing a three (3) day training program to prepare employees to take the written examination required to obtain a CDL from the MVD.
- Serving as a third party tester for MVD. The Fleet Safety Consultant provides approved and recognized testing services as required by the State for employees, so that they do not have to go back to MVD for the hands-on testing.
- Providing all CDL annual training to departments requiring CDL drivers.

For FY2013, we conducted 6 classes for 30 new CDL applicants, 32 refresher classes for 140 current CDL County employees, 8 Drug & Alcohol classes for 280 CDL County employees and 23 individual State of Arizona CDL tests with a 100% pass completion.

Off-Site Safety Training: Requires an off-site location due to the type of training.

- Welding Safety Training and Certification -- All County departments that have cutting and welding activities require training to comply with OSHA and ANSI safety requirements. Training and certification is administered by an outside contractor.
- Collision Avoidance Driving Safety -- This course is two hours of classroom driver safety and a one-hour field exercise. Employees operate vehicles through a course designed to help them become more efficient at backing, parking lot maneuvering, lane changes, and evasive maneuvers. The Safety Division also instructs various other driver safety classes such as Utility Truck, Trailer Towing Safety and Defensive Driving. For FY2013, we conducted 21 Collision Avoidance classes consisting of 168 County employees.
- Defensive Driving Training – This course is required training in order to obtain a Vehicle Use Permit (VUP) and is often a recommendation for drivers who have been involved in a “Preventable” vehicle collision. For FY2013, we conducted 89 DDC classes and trained 2,870 County employees. County employees log more than 26 million miles annually and the continued decline in the number of preventable vehicle collisions is testament to the overall success of this training program.
- Vehicle and Equipment Use Permit – This is based on policy A2310 and Risk Management Safety, acting as the County Manager’s Designee, processes all employee requests to operate vehicles and equipment. For FY2013, the Safety department processed 4,200 VUP applications.
- CPR and First Aid - CPR and First Aid are a requirement for many positions in the County. These two courses will fulfill many of these job requirements. CPR is a skill that one never knows when they will need it, and will never know what a difference it can make until it is used. First aid is the immediate care given to an injured or suddenly ill person. It consists only of furnishing temporary assistance until competent medical care, if needed, is obtained or until the chance for recovery without medical care is assured. In FY2013, the Safety Division conducted 12 CPR and 12 First Aid classes and trained more than 325 employees.

Safety Fair and Safety Bowl: The 2013 Safety Fair was a great success. Ninety-three (93) safety classes were taught with 2,528 County employees attending over the course of 3.5 days. Facilities Management won the Safety Bowl competition. Waste Resources and Recycling Management won the Big Dig.

Additional Safety Strategies: The Safety Division uses a wide variety of recognized safety program techniques in addition to training to keep County employees safe. These include:

- Facilities and Field Inspections
- Departmental Program Reviews
- Departmental Policy and Procedure Development and Review
- Safety Committees
- Job Safety Analysis
- Accident investigations with corrective actions designed to minimize reoccurrence of accidents.
- Job observations to identify unsafe conditions.

As Maricopa County continues developing safety management systems, it is necessary that each level of management take a proactive role in safety improvement. Management commitment, front-line supervision and accountability are the keys to sustain successful safety processes and reduce unsafe work practices.



Environmental Division

ENVIRONMENTAL DIVISION

The Environmental Division of Risk Management conducts remedial investigations and takes action to minimize County environmental liability as determined by law, regulation, statute, and/or court order. The Division provides leadership in the area of pollution prevention and environmental management, and has developed a proactive assessment and action process that mitigates environmental liabilities, saving the County in the cost of remedial action and regulatory penalties. Possible environmental liability costs of known sites have been reduced from previous estimates of over \$500 million for FY95-96, to approximately \$8,977,180 for FY12-13.

This fiscal year the Division:

- Continued to cooperate with Arizona Department of Environmental Quality (ADEQ) in conducting site characterization of groundwater contamination at the Cave Creek Landfill. An Additional Characterization Work Plan was prepared and submitted to ADEQ in November 2012, outlining the remaining work to be performed at the site. Three new groundwater / multi-level soil vapor wells were installed.
- Soil contamination discovered during demolition of the Durango Vehicle Wash Facility was investigated and characterized. A risk assessment was conducted and the site was deemed closed.
- Continued to participate with the Hassayampa Steering Committee in working towards the remediation of the Hassayampa Superfund Site.
- Completed in-house assessments and remedial oversight for industrial hygiene, indoor air quality, microbial contamination, asbestos and lead paint projects. Over 130 projects were opened, completed and closed in FY 12-13. Since the in-house service began in 2006, it continues to represent a direct savings to the County by avoiding 3rd party consultant fees in the conservative range of \$150,000 - \$200,000 annually.
- Rolled out new Hazard Communication Training to comply with Occupational, Safety and Health Administration's (OSHA) recent Globally Harmonized System (GHS) amendments. Training has included: approximately 10 "train-the-trainer" classes, nearly 35 classroom sessions and 15 live webinars. The training schedule for 2014 is complete with monthly classroom sessions and monthly live webinars.
- Conducted inspections of County owned and maintained drywells. Recommendations were turned over to Facilities Maintenance for required repairs and for best practices repairs. These repairs help reduce regulatory liability and general liability for the County. Several drywells were discovered that were not previously inventoried or inspected.
- Assisted the Medical Examiner's Office with the packaging and disposal of 8,400 jars containing human tissue and formalin (aqueous formaldehyde). Recommendations resulted in a significant reduction in possible employee exposures and saved over 100 employee labor hours.
- Assisted Facilities Management in the control, management and disposal of 17 radiation storage containers dug up at one of their projects. Luckily, the material was long past its half-life and no radiation hazards were detected.
- Assisted Facilities Management, Superior Courts, Real Estate, Maricopa County Sheriff's Office (MCSO), Maricopa County Department of Transportation (MCDOT), Juvenile and Adult Probation, Flood Control District, Legal Defender, Environmental Services,

Equipment Services, Emergency Management, Office of Enterprise Technology (OET), Maricopa County Attorney's Office, Assessor, Agricultural Exchange, Women, Infants and Children (WIC), Waste Resources and Recycling, Public Health, Medical Examiner, Parks, Equipment Services and the Library District in environmental studies, hazardous waste reviews and clean-ups, and conducting indoor air quality review, asbestos and lead paint surveys.

- Continued to provide sound environmental compliance information to requesting departments.

The Division recognizes that environmental risks are capable of being managed through risk control and prevention measures. These measures include separation of hazardous materials, effective pollution prevention and loss control techniques, redundant controls and safety mechanisms, double and triple containment of tanks and flow tubes, emergency response plans, and effective training of employees. The Division will continue to seek to implement these measures.



Administrative Division

ADMINISTRATIVE DIVISION

The Administrative Division is responsible for procuring the insurance policies above the County's self-insured retention, providing certificates of insurance to County departments, preparing the annual user charges for services, preparing the annual budget and financial statements for the Risk Trust, and providing administrative support to the other divisions within the department. Included in this report is a comparison of the assets and liabilities of the Risk Trust over a three-year period, the trend of the current insurance market, a budget summary, and the financial statements through fiscal year ended June 30, 2013.

Self-Insured Trust Fund Combined Balance Sheet Comparison FY11-11, FY11-12, FY12-13

	Audited <u>FY10-11</u>	Audited <u>FY11-12</u>	Audited <u>FY12-13</u>
Assets	\$ 63,644,422	\$ 50,811,019	\$37,229,341
Liabilities	\$133,427,607	\$130,582,900	\$78,597,907
Net Position	(\$ 69,783,185)	(\$ 79,771,881)	(\$41,368,566)

During the FY10-11 through FY12-13 period, the Risk Trust's assets decreased \$26,415,081, or 41.5%, from \$63,644,422 to \$37,229,341. During the same period, the Trust's liabilities decreased \$54,829,700, or 41.09%, from \$133,427,607 to \$78,597,907. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

The Risk Trust began billing user departments for the full costs of claims and insurance and administrative costs in FY99-00. On an annual basis, the Risk Trust funding plan calculates the total Risk Management's expenses for the fiscal year, the next year's claims and claims related expenses and other factors. The County does not fund the Risk Trust for all reserves; however, the reserves are part of the liability calculation.

Insurance Policies

Risk Management continually analyzes insurance market trends. During 2013, we saw evidence the market was firming for several lines of coverage. Workers' Compensation insurance experienced the most severe challenges through 2013 and we expect this to continue into 2014. Management liability and employment practices premiums have also seen upward pressure. We experienced mixed results in the Casualty lines with some reductions in price for well performing accounts on a very selective basis. During the first half of 2013, most accounts saw renewals come in with flat to single digit increases in premiums. Risk Management works closely with our insurance broker to aggressively pursue reasonable insurance coverages to protect the County.

At the close of this fiscal year, the County's major insurance policies are as follows:

<u>Coverage</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
General Liability (Excess Liability)	3/1/13 – 3/1/14	\$15 million \$35 million	\$5 million SIR
Law Enforcement	3/1/13 – 3/1/14	\$ 5 million	\$5 million SIR
Medical Malpractice	12/4/13 – 12/4/14	\$25 million	\$5 million SIR
Workers' Compensation	7/1/13 – 7/1/14	\$25 million	\$2 million SIR
Property Damage	7/1/13 – 7/1/14	\$500 million	\$100,000 per occ.

Budget Summary

The **expenditure budget** for the Risk Management Department for FY12-13 was \$43,052,385, of which \$2,187,856 was for personnel costs, \$324,803 supplies and services, and \$40,539,726 was for insurance, legal, and claims and claims related expenditures. On a percentage basis, 94.16% of Risk Management's budget is committed to insurance, legal, claims and claim related expenditures.

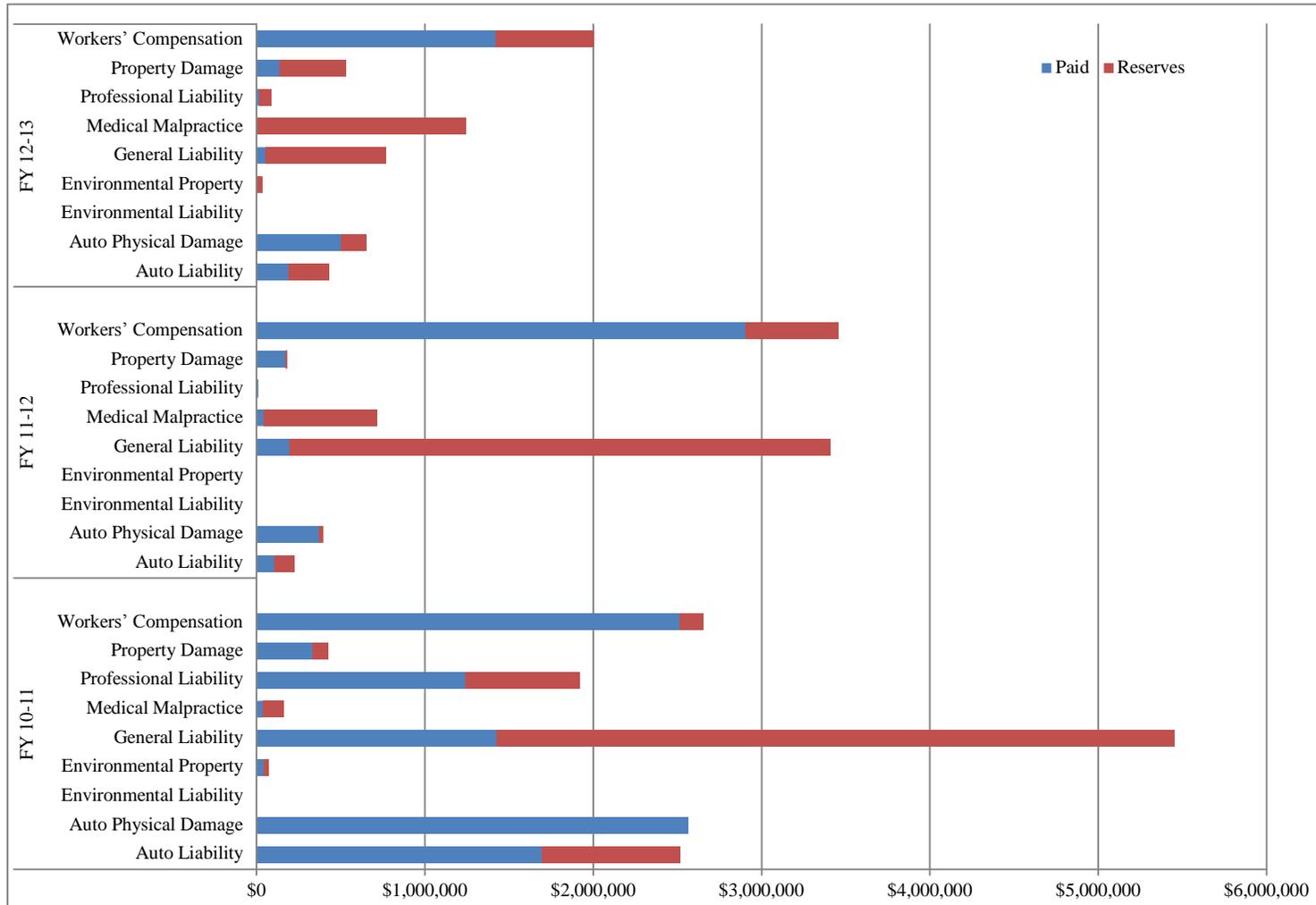
The **revenue budget** for the Risk Management Department for FY12-13 was \$22,500,000, of which \$22,000,000 was from user charges and \$500,000 from interest earnings. On a percentage basis, 97.77% of the revenue is from user charges. These user charges are based on actuarially estimated claims payments and insurance projections Risk Management will pay on behalf of County departments.

Note: The auditors have not reviewed and are not providing an opinion as to the information disclosed in the annual report.



Statistics and Coverage

TOTAL COST SUMMARY CHART FY10-11 TO FY12-13



Notes:

1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture as these claims have had time to mature.
2. Amounts as valued on June 30, 2013, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2013, as reported by the Pinnacle system.
3. Unemployment not included.
4. Small dollar amounts may not be visible on the chart, but they are included in the data.

**TOTAL COST SUMMARY TABLE
FY10-11 TO FY12-13**

		Auto Liability	Auto Physical Damage	Environmental Liability	Environmental Property Damage	General Liability	Medical Malpractice	Professional Liability	Property Damage	Worker's Compensation
FY 10-11	\$ Paid	\$1,698,006	\$2,564,504	\$0	\$43,185	\$1,425,923	\$34,594	\$1,241,810	\$334,202	\$2,510,792
	Open Reserves	\$819,624	\$0	\$0	\$27,812	\$4,026,086	\$123,515	\$677,552	\$94,705	\$142,070
	Total Incurred	\$2,517,630	\$2,564,504	\$0	\$70,998	\$5,452,010	\$158,109	\$1,919,361	\$428,907	\$2,652,862
FY 11-12	\$ Paid	\$106,598	\$370,573	\$0	\$0	\$195,860	\$44,312	\$9,825	\$172,126	\$2,900,937
	Open Reserves	\$117,343	\$26,596	\$0	\$2	\$3,215,319	\$673,075	\$0	\$9,601	\$554,779
	Total Incurred	\$223,941	\$397,169	\$0	\$2	\$3,411,179	\$717,387	\$9,825	\$181,727	\$3,455,716
FY 12-13	\$ Paid	\$189,725	\$500,928	\$0	\$0	\$52,717	\$4,096	\$16,165	\$137,463	\$1,419,366
	Open Reserves	\$244,139	\$150,321	\$0	\$35,000	\$716,027	\$1,238,952	\$68,761	\$393,257	\$583,453
	Total Incurred	\$433,864	\$651,248	\$0	\$35,000	\$768,744	\$1,243,048	\$84,926	\$530,721	\$2,002,819

Notes:

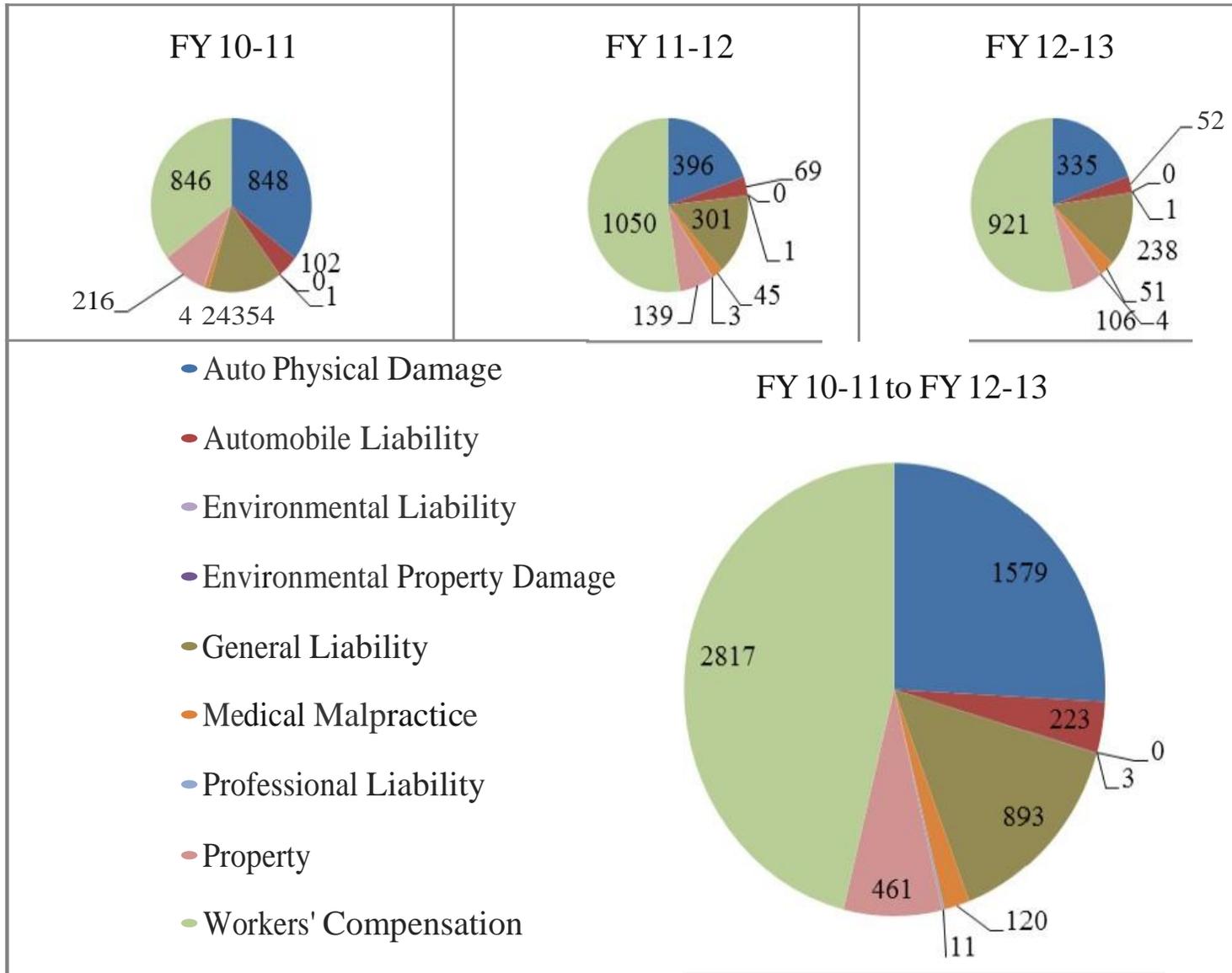
1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture as these claims have had time to mature.
2. Amounts as valued on June 30, 2013, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2013, as reported by the Pinnacle system.
3. Unemployment not included.
4. The totals are derived using both dollars and cents. The cents are removed for presentation purposes and all dollar amounts are rounded to the nearest dollar.

**TOTAL CLAIMS SUMMARY TABLE
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	99	\$104,163	104	\$124,353	121	\$101,214
AIR QUALITY	23	\$12,006	27	\$24,267	21	\$15,722
ANIMAL CONTROL	139	\$86,903	148	\$101,079	142	\$68,335
CLERK OF SUPERIOR COURT	41	\$111,473	43	\$35,302	50	\$26,639
CORRECTIONAL HEALTH	77	\$75,674	149	\$134,203	132	\$70,312
COUNTY ASSESSOR	16	\$36,717	25	\$26,939	18	\$60,695
COUNTY ATTORNEY	85	\$1,484,815	88	\$153,356	53	\$32,310
ELECTIONS	17	\$33,354	10	\$13,273	15	\$4,114
ENVIRONMENTAL SERVICES	70	\$95,090	54	\$17,535	64	\$164,572
EQUIPMENT SERVICES	42	\$329,193	8	\$1,777	10	\$2,954
FACILITIES MANAGEMENT	146	\$474,356	37	\$74,601	48	\$88,902
FLOOD CONTROL DISTRICT	67	\$18,860	38	\$139,045	34	\$42,113
HUMAN SERVICES	50	\$32,813	44	\$61,856	59	\$34,160
JUSTICE COURTS	23	\$13,511	25	\$4,764	2	\$383
JUVENILE PROBATION	162	\$258,889	242	\$320,226	146	\$149,520
MCDOT	258	\$356,226	169	\$127,348	122	\$98,578
MEDICAL EXAMINER	37	\$22,960	22	\$34,470	48	\$24,205
NON-JURISDICTIONAL	32	\$3,469	40	\$424	34	\$0
PARKS AND RECREATION	32	\$76,092	22	\$178,392	12	\$7,900
PUBLIC DEFENDER	28	\$16,532	37	\$31,702	23	\$8,417
PUBLIC HEALTH	66	\$229,116	69	\$70,616	47	\$37,826
SHERIFF	1124	\$3,899,535	1469	\$1,639,602	1357	\$939,977
TRIAL COURTS	62	\$52,122	72	\$131,604	67	\$74,639
LIBRARY DISTRICT	16	\$21,057	25	\$62,206	21	\$11,495
ALL OTHERS	100	\$310,086	96	\$187,253	87	\$66,879
TOTAL	2812	\$8,155,011	3063	\$3,696,194	2733	\$2,131,861

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2013, as reported by the Pinnacle system.
 4. Unemployment not included.
 5. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

TOTAL NUMBER OF CLAIMS SUMMARY CHART
FY10-11 TO FY12-13



Notes: Unemployment not included.

**TOTAL NUMBER OF CLAIMS SUMMARY TABLE
FY10-11 TO FY12-13**

	FY 10-11	FY 11-12	FY 12-13
AUTO PHYSICAL DAMAGE	848	396	335
AUTOMOBILE LIABILITY	102	69	52
ENVIRONMENTAL LIABILITY	0	0	0
ENVIRONMENTAL PROPERTY DAMAGE	1	1	1
GENERAL LIABILITY	354	301	238
MEDICAL MALPRACTICE	24	45	51
PROFESSIONAL LIABILITY	4	3	4
PROPERTY DAMAGE	216	139	106
WORKERS' COMPENSATION	846	1050	921
TOTAL	2395	2004	1708

- Notes: 1. Number of claims paid represents the amount of claims for the year in which the event occurred.
2. Unemployment not included.
3. Small dollar amounts may not be visible on the chart, but they are included in the data.
4. The Environmental Liability, Environmental Property Damage was previously not included in the report. The Professional Liability types were previously included with the General Liability Claim Type. This FY is the first year we have provided the data broken out separately.

**AUTO LIABILITY LOSS SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	4	\$0	2	\$0	3	\$90
AIR QUALITY	1	\$0	1	\$3,067	1	\$1,075
ANIMAL CONTROL	2	\$750	1	\$0	4	\$5,209
CLERK OF SUPERIOR COURT	1	\$0	0	\$0	0	\$0
CONSTABLES	2	\$5,333	1	\$591	0	\$0
ENVIRONMENTAL SERVICES	5	\$4,437	2	\$2,417	8	\$123,776
EQUIPMENT SERVICES	0	\$0	0	\$0	1	\$1,125
FACILITIES MANAGEMENT	6	\$34,505	1	\$6,900	0	\$0
FLOOD CONTROL DISTRICT	0	\$0	2	\$2,295	0	\$0
JUSTICE COURTS	0	\$0	1	\$1,843	0	\$0
JUVENILE PROBATION	1	\$0	2	\$0	0	\$0
LEGAL DEFENDER	1	\$1,089	0	\$0	0	\$0
LIBRARY DISTRICT	2	\$6,278	0	\$0	0	\$0
MCDOT	13	\$82,741	11	\$28,776	2	\$10,768
MEDICAL EXAMINER	0	\$0	3	\$9,260	0	\$0
OFFICE OF ENTERPRISE TECH	0	\$0	1	\$4,783	0	\$0
PARKS AND RECREATION	1	\$806	0	\$0	0	\$0
PLANNING AND DEVELOPMENT	0	\$0	3	\$3,490	0	\$0
PUBLIC HEALTH	2	\$0	4	\$13,021	2	\$1,539
RISK MANAGEMENT	0	\$0	1	\$718	0	\$0
SHERIFF	58	\$1,559,658	26	\$29,438	25	\$46,143
SUPERINTENDENT OF SCHOOLS	1	\$2,408	0	\$0	0	\$0
ALL OTHERS	2	\$0	7	\$0	6	\$0
TOTALS	102	\$1,698,006	69	\$106,598	52	\$189,725

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**AUTO PHYSICAL DAMAGE SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	42	\$50,742	30	\$5,167	25	\$15,299
AIR QUALITY	9	\$4,564	5	\$6,695	6	\$10,718
ANIMAL CONTROL	35	\$1,491	16	\$178	18	\$9,391
CLERK OF SUPERIOR COURT	4	\$0	2	\$1,613	1	\$0
CONSTABLES	8	\$10,363	6	\$19,312	4	\$2,723
COUNTY ATTORNEY	15	\$14,250	6	\$4,620	8	\$5,809
ELECTIONS DEPARTMENT	2	\$8,154	0	\$0	1	\$0
ENVIRONMENTAL SERVICES	29	\$15,374	16	\$9,751	26	\$150,644
EQUIPMENT SERVICES	16	\$47,623	4	\$0	1	\$0
FACILITIES MANAGEMENT	45	\$47,466	7	\$15,888	2	\$0
FLOOD CONTROL DISTRICT	49	\$9,401	14	\$5,622	13	\$35,060
HUMAN SERVICES	5	\$116	0	\$0	2	\$100
JUVENILE PROBATION	16	\$803	8	\$5,507	7	\$6,025
LEGAL DEFENDER	3	\$3,082	0	\$0	0	\$0
LIBRARY DISTRICT	3	\$12,078	2	\$111	2	\$907
MCDOT	132	\$201,259	41	\$50,448	30	\$40,661
OFFICE OF ENTERPRISE TECH	3	\$458	3	\$8,452	1	\$0
PARKS AND RECREATION	14	\$42,671	1	\$0	0	\$0
PLANNING AND DEVELOPMENT	2	\$5,522	8	\$11,178	1	\$694
PUBLIC HEALTH	13	\$9,795	8	\$17,290	5	\$2,039
RISK MANAGEMENT	3	\$0	2	\$0	1	\$1,242
SHERIFF	385	\$2,068,860	198	\$184,338	175	\$214,091
SUPERINTENDENT OF SCHOOLS	2	\$5,279	0	\$0	0	\$0
TRIAL COURTS	3	\$3,789	2	\$0	0	\$0
ALL OTHERS	10	\$1,364	17	\$24,402	6	\$5,524
TOTALS	848	\$2,564,504	396	\$370,573	335	\$500,928

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**ENVIRONMENTAL PROPERTY DAMAGE
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
EQUIPMENT SERVICES	1	\$43,185	0	\$0	0	\$0
FACILITIES MANAGEMENT	0	\$0	1	\$0	0	\$0
RISK MANAGEMENT	0	\$0	0	\$0	1	\$0
TOTALS	1	\$43,185	1	\$0	1	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**GENERAL LIABILITY LOSS SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	3	\$0	4	\$0	0	\$0
ANIMAL CONTROL	6	\$1,832	9	\$1,443	12	\$15,051
BOARD OF SUPERVISORS CLERK	1	\$0	0	\$0	0	\$0
CORRECTIONAL HEALTH	2	\$5,223	1	\$0	0	\$0
COUNTY ATTORNEY	38	\$82,512	27	\$0	7	\$0
COUNTY ATTORNEY CIVIL	4	\$134,044	1	\$0	0	\$0
COUNTY MANAGERS OFFICE	4	\$43,906	0	\$0	0	\$0
ELECTIONS DEPARTMENT	1	\$0	0	\$0	0	\$0
ENVIRONMENTAL SERVICES	4	\$389	1	\$0	0	\$0
FACILITIES MANAGEMENT	2	\$230,178	3	\$3,500	4	\$0
FLOOD CONTROL DISTRICT	7	\$188	2	\$0	5	\$530
HUMAN RESOURCES	2	\$5,637	1	\$4,400	0	\$0
JUSTICE COURTS	8	\$15	4	\$1,348	1	\$383
LEGAL DEFENDER	2	\$28,000	2	\$8,069	1	\$0
MCDOT	43	\$41,908	25	\$3,149	20	\$0
MEDICAL EXAMINER	4	\$0	2	\$10,330	1	\$0
PUBLIC DEFENDER	16	\$318	15	\$2,318	5	\$773
PUBLIC FIDUCIARY	1	\$0	4	\$0	1	\$0
PUBLIC HEALTH	1	\$0	5	\$12,800	1	\$0
RECORDER	2	\$73,020	1	\$35,000	0	\$0
RISK MANAGEMENT	6	\$50,177	0	\$0	0	\$0
SHERIFF	149	\$728,399	129	\$113,003	137	\$35,980
SUPERINTENDENT OF SCHOOLS	1	\$0	0	\$0	0	\$0
TRIAL COURTS	11	\$180	13	\$0	6	\$0
ALL OTHERS	36	\$0	52	\$500	37	\$0
TOTALS	354	\$1,425,923	301	\$195,860	238	\$52,717

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**MEDICAL MALPRACTICE LOSS SUMMARY
FY11-12 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
CORRECTIONAL HEALTH	24	\$34,594	42	\$44,312	48	\$4,096
NON-JURISDICTIONAL	0	\$0	3	\$0	3	\$0
TOTALS	24	\$34,594	45	\$44,312	51	\$4,096

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROFESSIONAL LIABILITY LOSS SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
COUNTY ATTORNEY	3	\$1,234,717	3	\$9,825	3	\$12,240
LEGAL DEFENDER	1	\$7,093	0	\$0	1	\$3,925
TOTALS	4	\$1,241,810	3	\$9,825	4	\$16,165

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROPERTY DAMAGE LOSS SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$23,915	0	\$0	2	\$544
AIR QUALITY	4	\$0	1	\$0	2	\$0
ANIMAL CONTROL	8	\$0	8	\$0	3	\$0
CORRECTIONAL HEALTH	0	\$0	1	\$0	0	\$0
COUNTY ASSESSOR	0	\$0	1	\$500	0	\$0
COUNTY ATTORNEY	1	\$1,151	0	\$0	0	\$0
ELECTIONS DEPARTMENT	0	\$0	0	\$0	1	\$500
ENVIRONMENTAL SERVICES	1	\$0	3	\$0	1	\$1,534
EQUIPMENT SERVICES	1	\$6,075	0	\$0	0	\$0
FACILITIES MANAGEMENT	96	\$196,306	13	\$51,611	27	\$78,368
FLOOD CONTROL DISTRICT	4	\$1,712	5	\$4,554	4	\$1,252
HUMAN SERVICES	3	\$0	1	\$0	1	\$0
JUVENILE PROBATION	0	\$0	1	\$0	0	\$0
LIBRARY DISTRICT	0	\$0	2	\$0	0	\$0
MCDOT	45	\$6,412	64	\$314	36	\$12,058
MEDICAL EXAMINER	1	\$1,208	0	\$0	0	\$0
OFFICE OF ENTERPRISE TECH	2	\$0	3	\$18,148	0	\$0
PARKS AND RECREATION	3	\$7,273	5	\$52,686	0	\$0
PUBLIC HEALTH	7	\$51,430	6	\$739	4	\$11,450
SHERIFF	35	\$38,721	21	\$40,331	20	\$31,107
TRIAL COURTS	1	\$0	1	\$472	3	\$651
WASTE CONTROL	2	\$0	1	\$2,773	1	\$0
ALL OTHERS	0	\$0	2	\$0	1	\$0
TOTALS	216	\$334,202	139	\$172,126	106	\$137,463

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2013, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**UNEMPLOYMENT LOSS SUMMARY – PAID IN YEAR
FY10-11 TO FY12-13**

Department	FY10-11	FY11-12	FY12-13
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$41,086.72	\$50,375.43	\$44,095.35
AIR QUALITY	\$58,125.93	\$43,241.89	\$5,036.73
ASSESSOR	\$27,167.42	\$8,880.00	\$10,671.90
CLERK OF SUPERIOR COURT	\$45,545.31	\$32,348.84	\$49,308.95
CORRECTIONAL HEALTH	\$70,487.32	\$53,198.19	\$32,609.50
COUNTY ATTORNEY	\$41,940.32	\$39,004.32	\$39,708.74
ELECTIONS	\$50,200.55	\$34,192.31	\$18,237.46
EMPLOYEE HEALTH INITIATIVES	\$6,720.00	\$0	\$0
ENVIRONMENTAL SERVICES	\$13,068.56	\$7,930.53	\$6,674.65
HEALTH CARE PROGRAMS	\$10,080.00	\$480.00	\$0.00
HUMAN SERVICES	\$189,162.32	\$158,192.70	\$108,495.46
JUSTICE COURTS	\$24,597.83	\$21,625.96	\$20,902.20
JUVENILE PROBATION	\$74,043.66	\$42,782.55	\$14,470.99
LIBRARY	\$8,416.84	\$13,722.35	\$1,259.31
PLANNING & DEVELOPEMENT	\$28,319.98	\$0	\$0
PUBLIC DEFENDER	\$13,830.94	\$4,363.13	\$6,976.09
PUBLIC FIDUCIARY	\$7,440.00	-\$220.00	\$0.00
PUBLIC HEALTH	\$74,031.42	\$59,215.35	\$45,463.92
RECORDER	\$14,983.88	\$6,530.98	-\$6,278.84
RESEARCH & REPORTING	\$8,247.19	\$1,307.59	\$0
SCHOOLS	\$12,695.76	\$3,524.64	\$7,306.50
SHERIFF	\$76,743.07	\$72,493.03	\$64,911.20
TRIAL COURTS	\$121,527.61	\$49,071.70	\$50,486.89
WORKFORCE MGT & DEVELOPMENT	\$11,005.52	\$0	\$0
ALL OTHERS	\$461,155.67	\$149,738.36	\$80,713.33
TOTALS	\$1,490,623.82	\$851,999.85	\$601,050.33

- Notes: 1. Dollars paid represents the amount paid for the fiscal year. There are no reserves for unemployment.
2. Amounts as valued on June 30, 2013, as reported by the Advantage Financial System.

**WORKERS' COMPENSATION LOSS SUMMARY
FY10-11 TO FY12-13**

Department	FY10-11		FY11-12		FY12-13	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	29	\$29,506	35	\$119,186	45	\$85,370
AIR QUALITY	6	\$7,442	9	\$17,572	5	\$5,004
ANIMAL CARE & CONTROL	47	\$83,581	43	\$99,457	41	\$43,892
ASSESSOR	10	\$36,217	12	\$26,439	9	\$60,695
CLERK OF SUPERIOR COURT	26	\$111,473	19	\$33,688	23	\$26,639
CORRECTIONAL HEALTH	28	\$35,857	51	\$89,891	39	\$66,216
COUNTY ATTORNEY	14	\$17,337	18	\$135,488	17	\$14,261
ELECTIONS	12	\$25,200	4	\$13,273	4	\$3,614
ENVIRONMENTAL SERVICES	20	\$79,327	17	\$7,784	17	\$12,394
EQUIPMENT SERVICES	14	\$232,310	2	\$1,777	4	\$1,828
FLOOD CONTROL DISTRICT	3	\$7,560	8	\$128,869	7	\$5,271
HUMAN SERVICES	28	\$32,697	20	\$61,856	26	\$34,060
JUSTICE COURTS	8	\$13,496	10	\$1,574	0	\$0
JUVENILE PROBATION	90	\$258,085	110	\$314,719	65	\$143,495
LEGAL DEFENDER	3	\$51,511	0	\$0	0	\$0
LIBRARY DISTRICT	7	\$8,979	9	\$61,595	9	\$10,588
MEDICAL EXAMINER	19	\$21,597	7	\$9,746	22	\$23,070
PARKS & RECREATION	8	\$26,148	7	\$125,706	6	\$7,900
PUBLIC DEFENDER	8	\$16,214	8	\$20,553	8	\$7,645
PUBLIC HEALTH	31	\$167,892	24	\$39,787	16	\$24,337
SHERIFF	356	\$1,063,555	562	\$1,301,931	480	\$658,800
SUPERIOR COURT	29	\$48,154	25	\$131,131	28	\$73,988
MCDOT	25	\$106,646	20	\$73,438	16	\$45,858
TREASURER	3	\$4,166	0	\$0	1	\$912
ALL OTHERS	22	\$25,843	30	\$85,476	33	\$63,528
TOTALS	846	\$2,510,792	1050	\$2,900,937	921	\$1,419,366

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY10-11 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts are as valued on June 30, 2013, as reported by the Pinnacle system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.