

Location	Greeted At Arrival	Receive Service	Cleanliness - Shelter				Visit Again	Comment Category	Comments	Approx Date
			Poor	Fair	Good	Excellent				
E	N	Y		Y			Y	Positive	The animals are so cute and amazing here.	1/12/2016
E	Y	Y		Y			Y	Positive	Great help from everyone at the shelter!	1/12/2016
E	Y	Y		Y			Y	Neutral		1/12/2016
E	Y	Y		Y			N	Neutral	Everything was great until I came to pick up my altered cat, the clinic staff was really rude. Not sure of name but please advise.	1/12/2016
E	Y	Y			Y		Y	Neutral	Little bit of a mix up, but it was taken care of.	1/12/2016
E	Y	Y			Y		Y	Positive	Well informed staff was able to answer all my questions	1/12/2016
E	Y	Y			Y		Y	Positive	Thank you!	1/12/2016
E	N	Y			Y		Y	Neutral	Volunteere pretty slow but very nice ☺	1/12/2016
E	Y	Y			Y		Y	Positive	We used the pets for the Veterans program. Will be spreading the word about the Veterans program	1/12/2016
E	Y	Y			Y		Y	Positive	Paula at office was awsome all ways	1/12/2016
E	Y	Y			Y		Y	Positive	Very nice and happy envirimnt. The animals seem happy	1/12/2016
E	Y	Y			Y		Y	Positive	Duane at the front desk is kind and friendly	1/12/2016
E	Y	Y			Y		Y	Positive	Was extremely helpful and polite! She helped us grow our family!	1/12/2016
E	Y	Y			Y		Y	Positive	Kthy was very helpful and was a pleasure to work with.	1/12/2016
E	Y	Y				Y	Y	Positive	Went beyond their call of duty. I am a combat veteran w/PTSD; someone stole my new lab pups,but I found them here and you guys are awsome.	1/12/2016
E	Y	Y				Y	Y	Positive	Took care of my cat, till someone else can.	1/12/2016
E	Y	Y				Y	Y	Positive	Bert is very friendly & knowlegeable -	1/12/2016
E	Y	Y				Y	y	Positive	Kathy was great All employees were great	1/12/2016
E	Y	Y				Y	Y	Neutral		1/12/2016
E	Y	Y				Y	Y	Positive	Paula was amazing amazing serves	1/12/2016
E	Y	Y				Y	Y	Positive	Duane helped me today & he is awesome	1/12/2016

E	Y	Y				Y	Y	Positive	Was very helpful	1/12/2016
E	Y	Y				Y	Y	Positive	Kathy was AMAZING! She went above & beyond to make sure we got our dog. Thank you Kathy!	1/12/2016
E	Y	Y				Y	Y	Positive	Everyone here was wonderful! Thank you for the great service. ☺	1/12/2016
E	Y	Y				Y	Y	Positive	Kathy is wonderful! You guys are going good work!	1/12/2016
E	Y	Y				Y	Y	Positive	Very nice! Did all she could to help me get my dog.	1/12/2016
E	Y	Y				Y	Y	Positive	An older gentleman helped us and was great!	1/12/2016
E	Y	Y				Y	Y	Positive	Helpful & kind	1/12/2016
E	Y	Y				Y	Y	Neutral		1/12/2016
E	Y	Y				Y	Y	Positive	Fantastic Staff. Thank You All! ☺	1/21/2016
E	y	Y				Y	Y	Positive	Glenn & Magee were outstanding. Great assistance and very professional	1/21/2016
E	Y	Y				Y	Y	Positive	Very understanding and friendly	1/21/2016
E	Y	Y				Y	Y	Positive	Thank you for all the advice	1/21/2016
E	Y	Y			Y		Y	Positive	Wonderful experience beyond expectations. Sam and Maggie helped with the adoption so special!!	1/21/2016
E	N	N		N			Y	Neutral	It's OK Could use improvements more blankets for pets & info ☺	1/21/2016
W	Y	Y				Y	Y	Positive	They understand what you asking nd work with you	1/21/2016
W	Y	Y				Y	Y	Positive	emailed once my dog was located on the web - quick response. Thank you.	1/21/2016
W	Y	Y			Y		Y	Neutral		1/21/2016
W	N	N		Y			N	Negative	U SUCK	1/21/2016
W	Y	Y				Y	Y	Positive	Rachael was amazing	1/21/2016
W	Y	Y			Y		Y	Neutral		1/21/2016
W	Y	Y				Y	Y	Positive	everyone was friendly and helpful!	1/21/2016
W	N	Y				Y	Y	Neutral		1/21/2016
W	Y	Y				Y	Y	Positive	Courteous efficient	1/21/2016
W	Y	N		Y			N	Negative	could not find anybody to get a dog. Lady at counter was ruid because they didn't call my number	1/21/2016
W	Y	Y			Y		Y	Positive	I was pleasantly helped by all staff and was cared for well. Everything was explained clearly Thank You!	1/21/2016

W	Y	Y				Y	Y	Positive	She was VERY helpful during the process of getting our dogs out! ❤️	1/21/2016
W	Y	Y			Y		Y	Positive	Everyone is happy helpful, and friendly on the MCACC side ❤️	1/21/2016
W	N	Y		Y			Y	Neutral		1/21/2016
W	Y	Y			Y		Y	Neutral		1/21/2016